

VILLAGE OF LIBERTYVILLE
BOARD OF TRUSTEES
WATER & SEWER COMMITTEE

Tuesday, August 9, 2016
7:00 pm
Village Hall

Agenda

1. Call to Order
2. Minutes of June 14, 2016 Meeting
3. Water & Sewer Capital Improvement Projects Updates
4. Local Government Compliance Adjustment to Pass Along ComEd's Cost to Televisive Village Utilities and Private Service Lines for "Trenchless" Installation Projects
5. Water & Sewer Bill Appeals
6. NWMC Lead Water Service Survey
7. Other
8. Adjournment

VILLAGE OF LIBERTYVILLE
BOARD OF TRUSTEES
WATER & SEWER COMMITTEE

Tuesday, June 14, 2016
7:00 pm
Village Hall

Minutes

Attendance

Committee: Trustee Scott Adams, Trustee Donna Johnson, Trustee Rich Moras
Village Board: Mayor Terry Wepler, Trustee Pete Garrity
Deputy Village Administrator Kelly Amidei, Director of Public Works Paul Kendzior,
Assistant to the Director Laura Ditanto, Police Chief Clint Herdegen, Finance Director
Staff: Patrice Sutton
Absent: Village Administrator Kevin Bowens

Agenda

1. Call to Order at 7:03 pm

2. Minutes of April 12, 2016 Meeting

The minutes were approved as written.

3. Water & Sewer Capital Improvement Projects Updates

a) 911 & 915 W. Park Avenue Watermain Easements:

A settlement price (appraised value less outstanding judgment) has been tentatively reached and the Village Attorney is in the process of finalizing Easement Agreements, which includes preparing the exhibits and legal descriptions for the easements. Staff is hopeful that the Easement Agreements will be complete by the next Water & Sewer Committee meeting.

b) 2016 Underground Utility Improvements Program:

The contractor, Trine Construction Corp. has completed the watermain replacement work on Johnson Avenue, Merrill Court, Wheeler Court, West Ellis Avenue, East Ellis Avenue and Fourth Avenue at Paddock Lane. Service installations (replacements) are now underway. The most notable remaining work includes the two water main connections on Milwaukee Avenue and a change order for a sanitary manhole replacement on Winchester Road. While replacing the water service connections, the contractor has found 11 lead services that will all be replaced with copper. All the affected homeowners have been contacted to inquire if they would like to replace their portion of the water service line with copper at the homeowner's expense.

c) 2017 Underground Utility Improvements Program:

Our consultant, Gewalt-Hamilton continues the water main design plans and water main routing concept. The JULIE (Joint Utility Locating Information for Excavators) design locate tickets have been received from most of the private utility companies and this

information is being inputted on the construction drawings. The locations for the proposed water main replacement work include Route 45, Cleveland Ave., Arbor Ct. and Lange Ct.

4. FOG Program – Additional Inspection and Compliance Procedures

Public Works and Community Development Departments Staff would like to amend Chapter 25 of the Village Municipal Code, Section 25-105 Grease, Oil and Sand Traps to further define an inspection program and compliance procedures for any determined violations. This will include an annual inspection, and in the event that a violation is found, an Inspection Report will be issued listing the violations. Immediate action will be required to correct any violations that threaten the health, welfare and safety of the public. For all other violations, a compliance schedule will be developed and monitored through follow-up inspections and correspondence. If the commercial food establishment owner does not fix the violations within the specified time period, closure proceedings can commence.

These additional steps are necessary to ensure that there is not an overabundance of grease build-up in the receiving Village sanitary sewer lines. The proposed ordinance amendments will apply to the owners of the commercial food establishments and not the property (building) owners.

Staff are seeking concurrence from the Water & Sewer Committee to place the Ordinance amendment on the June 28, 2016 Village Board agenda. The Committee concurred with the Staff recommendation 3-0.

5. Adjournment at 7:20 pm.

Respectfully Submitted:

Laura Ditanto,
Assistant to the Director

Memorandum

To: Water & Sewer Committee

From: Public Works Staff

Date: August 9, 2016

Re: Staff Report

Item 3: Water and Sewer Capital Improvement Projects Updates

a) 911 & 915 W. Park Avenue Watermain Easements:

A settlement price (appraised value less outstanding judgment) has been reached and the Village Attorney has finalized Easement Agreements, including preparing the required exhibits and legal descriptions for the easements. The Agreements have now been forwarded to the property owners, Mr. David Strampel and his wife Karyn, for their signatures. The Agreements will then be included on a future Village Board meeting agenda for approval.

b) 2016 Underground Utility Improvements Program:

The contractor, Trine Construction Corp. has completed the project, which included watermain replacement work and service installations on Johnson Avenue, Merrill Court, Wheeler Court, West Ellis Avenue, East Ellis Avenue and Fourth Avenue at Paddock Lane.

c) 2017 Underground Utility Improvements Program:

Our consultant, Gewalt-Hamilton Assoc., Inc. (GHA) continues work on the water main design plans. The 2017 water main project will consist of 3 roadway segments:

- US Route 45 (South of Peterson Road) - 1,000 feet of 12-inch water main
- Arbor Court – 500 feet of 8-inch water main
- Cleveland Avenue – 550 feet of 8-inch water main

GHA has received the topographic survey information for all three segments and have reduced this information into plan base sheets for initial design. Over the next 6 weeks, GHA expects to have an initial water main routing completed for all 3 streets and then plans to meet with the Village to discuss. The final design will be completed in September and October and GHA anticipates releasing the plans for permit review in November. Plans are expected to be released for bidding in December with bids being received in January of 2017. Construction could start once the weather breaks in late March of 2017.

Item 4: Local Government Compliance Adjustment to Pass along of ComEd Cost to Televising Village Utilities for “Trenchless” Installation Projects

In follow-up to the discussions at the March meeting of the revised Franchise Utility Permit Requirements to further require post-construction closed circuit televising of sanitary and storm sewer mains (including services) for “trenchless” (directional drilling) projects, ComEd has indicated that they will adhere to this requirement if the costs to do so can be passed on to their customer base in the Village. Staff estimates that it will cost approximately \$25,000 annually to have ComEd televise conflicting existing underground utilities. With an approximate ComEd customer base in the Village of 7,500, the approximate monthly cost per customer, which would be spread evenly across the entire customer base, would be around \$0.28.

It should be noted that the other Utility Company performing directionally drilling operations in the Village, North Shore Gas, has previously agreed to and is complying with the closed circuit televising requirement.

If the Village were to adopt the attached Ordinance to require ComEd to televise conflicting Village utilities and private service lines after they have completed their directionally projects, the cost to perform the televising would be passed onto ComEd customers in the Village. Staff is proposing to move forward with this program to eliminate damage to conflicting existing underground utilities in the right-of-way. A copy of ComEd's Local Government Compliance (LGC) Adjustment Rider is also attached. There have only been a few directionally drilling projects so far, but we have already had instances where a ComEd utility installation has caused damage with an existing Village or private utility in the right-of-way, which has resulted in sewer back-ups. A copy of a recently completed NWMC Survey regarding member communities' requirements for ComEd installations is also attached. Of the 25 communities surveyed, 2 require ComEd to televise for directionally drilling projects. 2 other communities require exploratory excavation, in which the Village already requires and ComEd is complying with.

Item 5: Water & Sewer Bill Appeals

The Finance Department has received water & sewer bill appeals from three properties. Following a thorough review, the Finance Department has declined to reduce the bills in each of these cases and the customers have requested final determination by the Water & Sewer Committee as allowed for in the attached policy. Each of the customers has also indicated that they will likely be in attendance at the meeting. Copies of all pertinent correspondence, the water & sewer bills in question and usage records are also attached.

Item 6: NWMC Lead Water Service Survey

Attached is a survey from the Northwest Municipal Conference of neighboring communities regarding the number of lead services and if financial assistance is provided for replacement with copper. The Village has approximately 350 lead services in the right-of-way (which is about the average) and does waive connection fees up to 1-inch for service replacements. Only 1 of the 20 communities surveyed currently provides some form of financial assistance, although many are contemplating changing this.

ORDINANCE NO. 16-O-_____

AN ORDINANCE REQUIRING COMMONWEALTH EDISON COMPANY TO TELEWISE THEIR UTILITIES POST-INSTALLATION IN THE VILLAGE OF LIBERTYVILLE, ILLINOIS IN ACCORDANCE WITH RIDER LGC, LOCAL GOVERNMENT COMPLIANCE ADJUSTMENT AS APPROVED BY THE ILLINOIS COMMERCE COMMISSION

WHEREAS, in the Opinion of the Corporate Authorities of the Village of Libertyville (the “Village”), it is in the best interest of the Village to execute an Agreement with Commonwealth Edison Company (“ComEd”) to address utility installations by ComEd to require televising of the utilities post-installation.

WHEREAS, because the televising of utilities is a non-standard municipal requirement, ComEd is permitted to recover the cost thereof under Rider LGC, Local Government Compliance Adjustment, through billing all of ComEd’s customers within the Village of Libertyville’s boundaries; and

WHEREAS, the Village Board of Trustees has determined that it is in the best interest of the Village to require ComEd to televise utilities (the “Project”) on the condition that ComEd recovers the cost of providing all labor and materials for the Project, i.e. \$XX,XXX, only as permitted under Rider LGC, Local Government Compliance Adjustment, as approved by the Illinois Commerce Commission; and

WHEREAS, ComEd has estimated that, under Rider LGC, Local Government Compliance Adjustment, the cost of the Project, i.e. \$XX,XXX will increase the average per kWh charge by 0.XXXX/kWh based on an estimated XX,XXX,XXX kWh of use to be billed to ComEd’s customers within the Village’s boundaries; and

WHEREAS, ComEd has also estimated that the average monthly bill for residential customers within the Village’s boundaries for each month will be increased based on usage as follows:

<u>Usage</u>	<u>Amount of Increase</u>
XXX kWh per month	\$X.XX
XXX kWh per month	\$X.XX
XXX kWh per month	\$X.XX

WHEREAS, ComEd has submitted to the Village for approval Customer Work Agreement No. _____ (the "Agreement"), copy of which is attached hereto and made a part hereof as Exhibit ____, in which ComEd has agreed to provide all labor and materials for the Project, i.e. \$XX,XXX; and

WHEREAS, by a separate Resolution passed contemporaneously herewith, the Village Board of Trustees is approving the agreement and authorizing the Village Administrator to execute the Agreement on behalf of the Village.

NOW, THEREFORE, BE IT ORDAINED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE VILLAGE OF LIBERTYVILLE, COUNTY OF LAKE, STATE OF ILLINOIS, as follows:

Section I. ComEd shall be and hereby is required to televise utilities post-installation in the Village of Libertyville, as provided in the Agreement, a copy of which is attached hereto and made a part hereof as Exhibit ____, on the condition that ComEd shall recover the cost only as permitted under Rider LGC, Local Government Compliance Agreement, as approved by the Illinois Commerce Commission.

Section two. That is any section, paragraph, clause, phrase or part of this Ordinance is for any reason held invalid, such decision shall not affect the validity of the remaining provisions of the Ordinance, and the application of these provisions to any persons or circumstances shall not be affected thereby.

Section Three. That all Ordinances or parts of Ordinances in conflict with the provisions of this Ordinance are hereby repealed insofar as the conflict herewith.

Section Four: This Ordinance shall be in full force and effect from and after its passage, approval and publication in pamphlet form as required by law.

PASSED this _____ day of _____, 2016.

AYES:

NAYS:

ABSENT:

APPROVED this _____ day of _____, 2016.

Terry Wepler,
Village President

Sally Kowal,
Village Clerk

RIDER LGC
LOCAL GOVERNMENT COMPLIANCE ADJUSTMENT

Applicable to Rate BES, Rate BESH, and Rate RDS

* **APPLICABILITY.**

This rider is applicable to retail customers located within the boundaries of a Local Government Unit that enacts an ordinance or otherwise utilizes its constitutional or statutory powers to compel the Company, directly or indirectly, to perform any combination of the items described in the Overview section of this rider.

* **PURPOSE.**

The purpose of this rider is to allow the Company to recover the costs it incurs to provide the services or install, remove, replace, modify, or maintain the facilities described in the Overview section of this rider.

OVERVIEW.

In the event that a Local Government Unit enacts an ordinance or otherwise utilizes its constitutional or statutory powers to compel the Company, directly or indirectly, to perform any combination of the following:

- a. provide a service in addition to, different from, or instead of a service which the Company would otherwise be required to provide,
- b. install facilities in addition to, different from, or instead of facilities which the Company would otherwise be required to install,
- c. remove existing facilities and replace them with facilities different from facilities which the Company would otherwise be required to provide in such replacement,
- d. remove existing facilities and replace them with facilities at a different time than the Company would otherwise be required to provide such replacement,
- e. modify facilities which the Company would otherwise not be required to modify, or modify facilities in a manner different from the manner in which the Company would otherwise be required to perform the modification,
- f. maintain its facilities in a manner that imposes additional requirements on, or is different from the manner in which the Company would otherwise be required to maintain its facilities,
- g. remove or relocate existing facilities as provided in the River Edge Redevelopment Zone Act (65 ILCS 115/10 - 10.1(c)),

the costs of providing such service, or installing, removing, replacing, modifying or maintaining such facilities are recovered from the Company's retail customers located within the boundaries of such Local Government Unit in accordance with the provisions of the Adjustment Computation and Application section of this rider. As described in such Adjustment Computation and Application section, if the Company recovers amounts in excess of such costs, such excess amounts are credited to such retail customers.

All facilities the Company is compelled to install in accordance with the provisions of this rider are the property of the Company.

For the purposes of this rider, the Company is otherwise required to provide a service, or install, remove, replace, modify, or maintain facilities in a particular manner only if it is obliged to do so (a) under a state or federal statute, (b) under a state or federal regulation, or (c) in accordance with the provisions for providing standard service and facilities in the Company's then current Schedule of Rates filed with the Illinois Commerce Commission (ICC).

(Continued on Sheet No. 254)

RIDER LGC
LOCAL GOVERNMENT COMPLIANCE ADJUSTMENT

(Continued from Sheet No. 253)

DEFINITIONS.

- * Generally, definitions of terms used in this rider are provided in the Definitions part of the General Terms and Conditions of the Company's Schedule of Rates. The following definitions are for use in this rider.

Costs

Costs mean the expenditures incurred by the Company in undertaking a project that it was directly or indirectly compelled to undertake by the Local Government Unit as described in the Overview section of this rider. Such Costs include the entire amount so recorded on the Company's books of account. Such Costs may be estimated, subject to adjustment to actual Costs as they become available. Costs of qualifying projects under the River Edge Redevelopment Zone Act (65 ILCS 115/10) include labor, material and all indirect costs to engineer, remove, relocate, replace and install facilities, but do not include any environmental remediation costs. For projects qualifying under the River Edge Redevelopment Zone Act, such Costs may be amortized as mutually agreed by the Company and the Local Government Unit for a reasonable period that is shorter than the life of the affected facility or facilities for the purpose of extending the time period over which the Company recovers such Costs in order to mitigate impacts on retail customer bills for electric service. If so amortized, such Costs must include carrying costs at the pre-tax weighted average cost of capital most recently approved by the ICC in an effective final order establishing the Company's ICC jurisdictional delivery service revenue requirement and corresponding delivery service charges. Costs do not include expenditures incurred by the Company that are recovered under Rider NS - Nonstandard Services and Facilities (Rider NS).

Determination Month

Determination Month means the calendar month through which Costs and Revenues are accumulated and balanced in the Local Government Compliance Account. The Determination Month is the month two (2) months prior to the monthly billing period for which the Local Government Compliance Adjustment (LGC) is computed.

Local Government Unit

Local Government Unit means any county, municipality, township, special district, or unit designated as a unit of local government by law and which exercises limited governmental powers or powers in respect to limited governmental subjects.

Revenues

Revenues mean cumulative amounts charged to retail customers located within the boundaries of the Local Government Unit for a project under this rider, less cumulative amounts credited to such retail customers for such project.

ADJUSTMENT COMPUTATION AND APPLICATION.

As applicable, the LGC is applied, in accordance with the provisions of this rider, to kilowatt-hours (kWhs) provided to retail customers during the monthly billing period. The total charge or credit billed in accordance with the provisions of this rider is separately stated on each such retail customer's bill. The LGC is computed in accordance with the following equation:

$$LGC = \frac{A - P}{E} \times \frac{100¢}{\$1}$$

Where:

LGC = Local Government Compliance Adjustment, in ¢/kWh rounded to the thousandths of a cent, applied to each kWh provided during the monthly billing period to each retail customer located within the boundaries of the Local Government Unit to recover the Costs attributable to such Local Government Unit, with such LGC equal to a charge or credit, as applicable.

(Continued on Sheet No. 255)

RIDER LGC
LOCAL GOVERNMENT COMPLIANCE ADJUSTMENT

(Continued from Sheet No. 254)

ADJUSTMENT COMPUTATION AND APPLICATION (CONTINUED).

- A = Local Government Compliance Account Amount, in \$, equal to the net balance of the cumulative Costs attributable to the Local Government Unit less Revenues from retail customers located within the boundaries of such Local Government Unit through the end of the Determination Month.
- P = Pending Revenues, in \$, equal to the estimated amount of revenues charged or credited in accordance with the provisions of this rider to retail customers located within the boundaries of the Local Government Unit for the monthly billing period immediately prior to the monthly billing period for which the LGC is computed.
- E = Energy, in kWh, equal to the sum of the kWhs estimated to be provided during the monthly billing period for which the LGC is computed to retail customers located within the boundaries of the Local Government Unit for which the LGC is computed.

* Notwithstanding the previous provisions of this Adjustment Computation and Application section, the Local Government Unit may elect to limit the value of the LGC to equal no more than the expected average LGC for service provided for a project under this rider, as described in items (a) through (f) in the Overview section of this rider, with the determination of such expected average LGC based on a time period that extends for no more than two (2) months beyond the expected completion of the project. A Local Government Unit is allowed to make such election provided the value of such expected average LGC is equal to or greater than 0.001¢/kWh. The expected average LGC may be revised in the event that the costs for service provided for a project under this rider change significantly from those used to determine the original expected average LGC. For a situation in which the Local Government Unit makes such election, it must notify the Company of its election at the time that it notifies the Company to provide such service for such project.

If service provided for a project under this rider, as described in items (a) through (f) in the Overview section of this rider, has been completed for a period of three (3) months and calculation of the LGC results in a charge or credit of less than 0.001¢/kWh for three (3) consecutive monthly billing periods, then the balance in the Local Government Compliance Account is reduced to zero through an adjustment recorded on the Company's books of account, provided that the LGC equaled or exceeded 0.001¢/kWh at least once for the project. Upon such adjustment of the Local Government Compliance Account to zero, any LGC previously determined for such project is not applied for purposes of back billing, bill adjustments, or any other purposes whatsoever.

If service provided for a project under this rider, as described in items (a) through (f) in the Overview section of this rider, has been completed for a period of three (3) months and calculation of the LGC results in a charge or credit of less than 0.001¢/kWh for three (3) consecutive monthly billing periods, but the LGC never equaled or exceeded 0.001¢/kWh for the project, then no further LGCs are computed and applied with respect to such project, and the balance in the Local Government Compliance Account attributable to such project is added to the Local Government Compliance Account for the next project billed under this rider for such Local Government Unit.

MISCELLANEOUS GENERAL PROVISIONS.

The Company's Schedule of Rates, of which this rider is a part, includes General Terms and Conditions and other tariffs. Service hereunder is subject to the General Terms and Conditions and such other tariffs, as applicable.

Televising Underground Utilities Survey

July 2016

Municipality	Does your municipality require ComEd, or its subcontractors during their directional boring operations to televise existing underground utilities (sanitary sewer mains & services and storm sewer mains, laterals & services) in the direct vicinity of the work to avoid damage to these facilities?
Antioch	No.
Arlington Heights	No.
Bannockburn	No.
Buffalo Grove	No.
Crystal Lake	No.
Elk Grove Village	No.
Glencoe	Not currently.
Grayslake	No.
Kenilworth	No.
Libertyville	Yes, immediately following construction with a copy of the closed circuit televising video and written inspection report provided.
Lincolnshire	No.
Morton Grove	Yes.
Mount Prospect	The village of Mount Prospect requires sewer crossings and sewer mains adjacent to, and with less than a 10' horizontal separation from, the new cable to be televised. However, if the sewer main, or lateral, can be exposed where the cable crosses it, and a visual inspection determines no damage has occurred, televising is not required at the crossing. Sewer services are exempt from the requirement.
Niles	No we do not. We do require test holes/exploratory excavation if we feel there is a decent probability of a conflict (within two feet vertical).
Northfield	No.
Palatine	No.
Park Ridge	No.
Prospect Heights	No.
Rolling Meadows	No, but potholing or hand excavation is required when crossing utility.
Skokie	Yes, depending on the proximity of the proposed line in relation to the existing sewers. We may also require potholing of other village owned utilities.
Streamwood	Depending on the situation we have required utilities to televise our sewers. Not specifically ComEd.
Vernon Hills	We do not unless there is a problem during the installation, which we do monitor for larger projects.
Wheeling	No.
Wilmette	No.
Winnetka	As a municipal electric utility, Winnetka is not in Com Ed's service territory.

Memorandum

To: Water & Sewer Committee Members
From: Patrice Sutton, Finance Director
Date: August 1, 2016
Re: Water and Sewer Bill Appeals

The Village's Administrative Policy 92-05: Water Bill Review Policy (attached) outlines the procedures to follow should a customer believe that their water meter is not registering correctly. The policy states that if the Village determines the meter reading is correct and is recording accurately, the customer can pay the bill, request for the meter to be tested, and/or have the bill reviewed by the Village's Water & Sewer Committee, who will make the final determination concerning the water bill. The following customers have requested a review of their water bills by the Water & Sewer Committee.

618 Ames St

Attached is a letter from Walter R. Trilhaase, former owner of the property at 618 Ames Street. The meter read on May 16, 2016, was 72 units resulting in a bill of \$857.73. The average over the prior 6 billing periods (one year) was just under 6 units. A billing history is attached.

The Village's water billing clerk noticed the high usage and sent Public Works out to investigate. Public Works visited the home on May 20th and did not detect any visible leaks.

Mr. Trilhaase was not living in the home at the time of the high meter read as it was for sale. It has since been sold and Mr. Trilhaase's account has been final billed and water service has been established in the new owner's name. Mr. Trilhaase did not request for the meter to be tested because that would be disruptive to the new owner.

Mr. Trilhaase has requested a reduction in the bill from \$857.73 to an average of \$73.17 (for 6 units of usage).

15192 W. Rockland Road

Attached is an email from Todd Tubek of 15192 W. Rockland Road. The meter registered usage of 31 units on February 1, 2016, and 79 units on April 1, 2016. The 12/7/15 read (the read prior to the high reads) registered 14 units and the 6/3/16 read (the read after the high reads) showed 11 units of usage. After the February bill was received, Mr. Tubek called to ask that Public Works check the meters. Staff went to the home and did not find any evident leaks at that time in the areas where the homeowner escorted them. In April, Village staff noticed the continued high usage and asked Public Works to return to the home. Once again, no evident leaks were detected. A new meter was installed at the home in October 2015.

Though Mr. Tubek does not believe the February read was accurate, he did pay that bill. The amount in dispute is the amount calculated on the April 28 bill: \$841.86 for 79 units.

617 Hampton Terrace

Attached is an email from Jason Newman, former resident of 617 Hampton Terrace. The read on June 2, 2016, registered 52 units of usage. The house has been on the market and was vacant so the usage for the prior six months was 1 unit per billing period. Mr. Newman states that he was regularly in the home and never saw any evident leaks. On July 6, 2016, Public Works staff visited the home and saw no visible leaks – the read on the meter remained the same as on June 2.

Mr. Newman declined to send the meter for testing because the home became occupied on July 13 and he did not want to cause disruption to the new resident. However, he does not believe that the registered water was used as indicated by the meter and therefore, is disputing the bill. The amount of the outstanding bill is \$619.93.

Staff has indicated to these customers that it is not possible to adjust the water charges because there has been no indication in any of the cases that the meter readings were incorrect. It is not possible to adjust the sewer charges because there has been no indication that there was a leak outside of the system that did not enter the Village's sewer system.

Staff is seeking the Water & Sewer Committee's final determination in each of these cases.

ADMINISTRATIVE POLICY 92-05
Revised August 6, 2013

MEMORANDUM

TO: ALL VILLAGE EMPLOYEES

FROM: Kevin J. Bowens, Village Administrator

DATE: August 6, 2013

ADMINISTRATIVE POLICY 92-05: WATER BILL REVIEW POLICY

If at any time a customer contends that their water bill is excessive due to malfunctioning plumbing equipment or that the water meter is not registering correctly, the following procedures will generally be followed:

1) Verification of meter readings:

- a) By customer request, a Village of Libertyville Water Operator will be sent to the premises and physically obtain the water meter reading and, with the permission of the customer, check the plumbing for problems. If there is a discrepancy in the meter reading between the inside water meter and the remote read-out device the actual reading on the water meter shall be used for billing purposes.
- b) If the Water Operator determines the meter reading was incorrect, the billing department will be notified and an adjusted bill will be issued with the correct reading.
- c) If it is determined the cause for a high bill is due to a leak outside of the premises and the water did not enter the Village's sewer system, staff will adjust the sewer portion of the bill based on the summer sewer discount procedures
- d) If the Water Operator determines the meter reading is correct and is recording accurately, the customer can either:
 - i) Pay the total water bill
 - ii) Request to have the water meter tested. If meter testing is requested:

- (1) The meter will be removed and replaced with a new meter and the old meter will be sent to an independent laboratory selected by the Village for certified testing. The following fee will be assessed:
 - (a) Meters 1" and smaller, testing charge \$50.00
 - (b) Meters 1.5", testing charge \$100.00
 - (c) Meters 2" and larger, testing charge \$200.00
- (2) If the certified laboratory tests determine that the meter was recording faster than allowable standards, the testing charge will not be added to the customer's account and the high bill will be adjusted accordingly.
- (3) If the certified laboratory test determines that the meter is recording accurately, the meter testing charge is added to the customer's account. The customer then has two remaining options:

iii) Pay the total bill.

iv) If the bill is considered excessive as defined below, the customer may request to have the bill reviewed by the Village's Water & Sewer Committee. The Water & Sewer Committee will make the final determination concerning the water bill.

2) Excessive water bill:

- a) A water bill will only be considered excessive if the amount of the bill is two times greater than the average of the last two years water bills for the same billing period.

The Water & Sewer Committee shall review all cases presented to it and shall make final determinations concerning the water bill in accordance with the following.

- (1) The administrative staff shall provide the Committee with all information relating to why the water bill is excessive.
- (2) Each case will be considered independently.
- (3) If an excessive bill is caused by carelessness (*e.g. neglecting to shut off outside sprinkler or failure to maintain plumbing fixtures*) the committee has the right to deny an adjustment to the water bill.
- (4) Customers requesting to make installment payments must gain approval first from the Finance Department to avoid late fees or penalties.

**VILLAGE OF LIBERTYVILLE
METER TESTING AGREEMENT**

I, _____, have read the Procedures for Water Bill Review for
(Customers Name)

the location of _____ I hereby forfeit the deposit in the amount of
(Address)

\$ _____ if the certified laboratory test determines that the meter is recording accurately.
(Bond amount)

(Signature of Customer)

(Date)

For Office Use:

A/C# _____

Date: _____

Walter R. Trillhaase
618 Ames St.
Libertyville, IL 60048
847-927-8636

Dear Members of the Sewer and Water Committee,

My family and I have lived in this home at 618 Ames St. for approximately 10 years. My daughters have grown and moved out and it is time for us to downsize and cut back on expenses. I just retired from being a full-time police officer after 30 years of service and I am working part-time as a police officer now.

We recently received a call from the Water Department saying there was excessive use of water at the home. We have not been living in it while it has been on the market. You can see there was minimal usage during the previous water usage cycles. We scheduled an inspection and the Village inspectors could not find any leaks or causes for the unusually high amount of water usage. I then contacted Susie at the Water Department and she said the next course of action is to write to you.

I have no explanation for this reported water usage and extremely high water bill but I know we have not 'used' that much water and have not had to fix or repair any leaks.

I am pleading with you to find that there must be some sort of error or malfunction somewhere along the line that may have caused this spike in our water bill and allow us to pay what we normally pay during our regular cycles so we can move on with this. Almost \$900.00 for one billing cycle is a lot of money and I hope you can find it in your hearts to make a fair adjustment.

Regards,

Walter Trillhaase

Our current address is 589 Banbury Rd. Mundelein, IL 60060



Village of Libertyville
 118 W. Cook Ave
 Libertyville, IL 60048-1874
 (847) 362-2430

Susie

WATER AND SEWER BILL

ACCOUNT NUMBER	0207169629-01
ACCOUNT PIN	09EEBB3
ACCOUNT NAME	TRILLHAASE, WALTER
SERVICE ADDRESS	618 AMES ST
SERVICE PERIOD	03/02/16 - 05/03/16
DUE DATE	06/21/16

BALANCE FORWARD	CURRENT CHARGES	AMOUNT DUE BY 06/21/16	AMOUNT DUE AFTER 06/21/16
\$0.00	\$857.73	\$857.73	\$943.50

METER INFORMATION						ACCOUNT ACTIVITY	
Service Type	# Of Days	Previous Read	Current Read	Bill Type	Usage (In 1000 GAL)	BALANCE FORWARD	\$0.00
METER 1	61	564	636	ACTUAL	72	CURRENT CHARGES	
<p>Usage For Past Year (In 1000 Gallons)</p>						SEWER	\$344.62
						WATER	\$513.11
						TOTAL CURRENT CHARGES	\$857.73
						ACCOUNT BALANCE	
						TOTAL AMOUNT DUE BY 06/21/16	\$857.73
						AMOUNT DUE AFTER 06/21/16	\$943.50
						BANK DRAFT - DO NOT PAY	
<p>IMPORTANT MESSAGE</p> <p>Effective May 1, 2016 there will be a water and sewer rate increase; please go to www.libertyville.com for details.</p> <p>Vehicle licenses are currently on sale, look for your application in the mail. If you do not receive one, applications are also available at Village Hall or online at www.libertyville.com. Stickers must be displayed by May 1st.</p>						<p>10% Late Charge added to Current Charges if payment is not received by the Due Date. See reverse side for additional billing information.</p> <p>IF MAILED, PLEASE ALLOW SEVEN WORKING DAYS FOR POSTING TO YOUR ACCOUNT.</p>	

Susie
Letter Water + Sewer Commission

BANK DRAFT - DO NOT PAY. PLEASE RETAIN THE PAYMENT COUPON FOR YOUR RECORDS.



Village of Libertyville
 118 W. Cook Ave
 Libertyville, IL 60048-1874
 (847) 362-2430



ACCOUNT NUMBER	0207169629-01
CURRENT CHARGES	\$857.73
AMOUNT DUE BY 06/21/16	\$857.73
AMOUNT DUE AFTER 06/21/16	\$943.50
PAYMENT AMOUNT ENCLOSED	BANK DRAFT - DO NOT PAY

RETURN SERVICE REQUESTED

Make Checks Payable and Remit To:

VILLAGE OF LIBERTYVILLE
 PO BOX 4299
 CAROL STREAM IL 60197-4299

AUTOFIXED AADC 750 13 MAAD 968478A25-A-1
 3376 1 MB 0-416

TRILLHAASE, WALTER
 589 BANBURY RD
 MUNDELEIN IL 60060-1112

020716962901000000857734

History Register

Friday, July 01, 2016

1/4

Account #	Service Address	Customer Name	Balance Due				
Posted	Created	Trx Info	Item Name	Meter Read	Usage	Amount	Balance
Billing Item	Rate Name	Billed Usq Due Date	Transaction Type				
0207169629-01	618 AMES ST	TRILLHAASE, WALTER	\$857.73				
06/07/16	06/07/16	04:26 Bill Calculated 05/03/16-05/27/16	0	0	\$0.00	\$857.73	
SEWER	S	0.00	06/21/16	Billing	\$0.00		
WATER	W	0.00	06/21/16	Billing	\$0.00		
06/07/16	06/07/16	01:22 Final Processed Final Processed	0	0	\$0.00	\$857.73	
05/27/16	06/07/16	01:22 Meter Read Water	636	0	\$0.00	\$857.73	
05/26/16	05/26/16	11:13 Bill Calculated 03/02/16-05/03/16	0	0	\$857.73	\$857.73	
SEWER	S	72.00	06/21/16	Billing	\$344.62		
WATER	W	72.00	06/21/16	Billing	\$513.11		
05/03/16	05/16/16	08:47 Meter Read Water	636	72	\$0.00	\$0.00	
04/21/16	04/15/16	11:35 Payment Posted R16-190952	0	0	\$52.11	\$0.00	
SEWER	S	0.00	04/21/16	Billing	\$21.42		
WATER	W	0.00	04/21/16	Billing	\$30.69		
03/25/16	03/25/16	04:29 Bill Calculated 01/06/16-03/02/16	0	0	\$52.11	\$52.11	
SEWER	S	4.00	04/21/16	Billing	\$21.42		
WATER	W	4.00	04/21/16	Billing	\$30.69		
03/02/16	03/10/16	08:15 Meter Read Water	564	4	\$0.00	\$0.00	
02/22/16	02/15/16	09:44 Payment Posted R16-183784	0	0	\$83.70	\$0.00	
SEWER	S	0.00	02/21/16	Billing	\$33.81		
WATER	W	0.00	02/21/16	Billing	\$49.89		
01/27/16	01/27/16	03:02 Bill Calculated 11/04/15-01/06/16	0	0	\$83.70	\$83.70	
SEWER	S	7.00	02/21/16	Billing	\$33.81		
WATER	W	7.00	02/21/16	Billing	\$49.89		
01/06/16	01/13/16	08:32 Meter Read Water	560	7	\$0.00	\$0.00	
12/21/15	12/15/15	08:52 Payment Posted R15-176620	0	0	\$73.17	\$0.00	
SEWER	S	0.00	12/21/15	Billing	\$29.68		
WATER	W	0.00	12/21/15	Billing	\$43.49		
11/24/15	11/24/15	08:54 Bill Calculated 09/03/15-11/04/15	0	0	\$73.17	\$73.17	
SEWER	S	6.00	12/21/15	Billing	\$29.68		
WATER	W	6.00	12/21/15	Billing	\$43.49		
11/04/15	11/12/15	09:17 Meter Read Water	553	6	\$0.00	\$0.00	
10/21/15	10/15/15	08:50 Payment Posted R15-168852	0	0	\$52.11	\$0.00	
SEWER	S	0.00	10/21/15	Billing	\$21.42		
WATER	W	0.00	10/21/15	Billing	\$30.69		
09/29/15	09/29/15	09:42 Bill Calculated 07/08/15-09/03/15	0	0	\$52.11	\$52.11	

Account #	Service Address	Customer Name	Balance Due				
Posted	Created	Trx Info	Item Name				
Billing Item	Rate Name	Billed Usq Due Date	Meter Read Usage				
			Transaction Type				
			Amount				
			Balance				
	SEWER	S	4.00	10/21/15	Billing	\$21.42	
	WATER	W	4.00	10/21/15	Billing	\$30.69	
09/03/15	09/04/15	11:04	Meter Read	Water		547	4
						\$0.00	\$0.00
08/21/15	08/17/15	11:35	Payment Posted	R15-161764		0	0
						\$83.70	\$0.00
	SEWER	S	0.00	08/21/15	Billing	\$33.81	
	WATER	W	0.00	08/21/15	Billing	\$49.89	
07/28/15	07/28/15	04:39	Bill Calculated	05/06/15-07/08/15		0	0
						\$83.70	\$83.70
	SEWER	S	7.00	08/21/15	Billing	\$33.81	
	WATER	W	7.00	08/21/15	Billing	\$49.89	
07/08/15	07/10/15	08:07	Meter Read	Water		543	7
						\$0.00	\$0.00
06/22/15	06/12/15	02:01	Payment Posted	R15-154216		0	0
						\$83.70	\$0.00
	SEWER	S	0.00	06/21/15	Billing	\$33.81	
	WATER	W	0.00	06/21/15	Billing	\$49.89	
05/27/15	05/27/15	02:36	Bill Calculated	03/02/15-05/06/15		0	0
						\$83.70	\$83.70
	SEWER	S	7.00	06/21/15	Billing	\$33.81	
	WATER	W	7.00	06/21/15	Billing	\$49.89	
05/06/15	05/07/15	08:21	Meter Read	Water		536	7
						\$0.00	\$0.00
04/21/15	04/15/15	10:55	Payment Posted	R15-147270		0	0
						\$50.30	\$0.00
	SEWER	S	0.00	04/21/15	Billing	\$20.80	
	WATER	W	0.00	04/21/15	Billing	\$29.50	
03/27/15	03/27/15	03:44	Bill Calculated	01/16/15-03/02/15		0	0
						\$50.30	\$50.30
	SEWER	S	4.00	04/21/15	Billing	\$20.80	
	WATER	W	4.00	04/21/15	Billing	\$29.50	
03/02/15	03/11/15	08:54	Meter Read	Water		529	4
						\$0.00	\$0.00
02/23/15	02/16/15	10:21	Payment Posted	R15-139817		0	0
						\$90.90	\$0.00
	SEWER	S	0.00	02/21/15	Billing	\$36.84	
	WATER	W	0.00	02/21/15	Billing	\$54.06	
01/27/15	01/27/15	10:27	Bill Calculated	11/05/14-01/16/15		0	0
						\$90.90	\$90.90
	SEWER	S	8.00	02/21/15	Billing	\$36.84	
	WATER	W	8.00	02/21/15	Billing	\$54.06	
01/16/15	01/19/15	01:30	Meter Read	Water		525	8
						\$0.00	\$0.00
12/22/14	12/16/14	09:46	Payment Posted	R14-133133		0	0
						\$80.75	\$0.00
	SEWER	S	0.00	12/21/14	Billing	\$32.83	
	WATER	W	0.00	12/21/14	Billing	\$47.92	
11/24/14	11/24/14	02:10	Bill Calculated	09/08/14-11/05/14		0	0
						\$80.75	\$80.75
	SEWER	S	7.00	12/21/14	Billing	\$32.83	
	WATER	W	7.00	12/21/14	Billing	\$47.92	
11/05/14	11/05/14	02:49	Meter Read	Water		517	7
						\$0.00	\$0.00

Account #	Service Address	Customer Name			Balance Due		
Posted	Created	Trx Info	Item Name	Meter Read	Usage	Amount	Balance
Billing Item	Rate Name	Billed	Usg Due Date	Transaction	Type		
10/21/14	10/15/14 11:52	Payment Posted	R14-125339	0	0	\$80.75	\$0.00
SEWER	S	0.00	10/21/14	Billing		\$32.83	
WATER	W	0.00	10/21/14	Billing		\$47.92	
09/26/14	09/26/14 04:05	Bill Calculated	07/10/14-09/08/14	0	0	\$80.75	\$80.75
SEWER	S	7.00	10/21/14	Billing		\$32.83	
WATER	W	7.00	10/21/14	Billing		\$47.92	
09/08/14	09/12/14 02:49	Meter Read	Water	510	7	\$0.00	\$0.00
08/21/14	08/15/14 09:13	Payment Posted	R14-117927	0	0	\$90.90	\$0.00
SEWER	S	0.00	08/21/14	Billing		\$36.84	
WATER	W	0.00	08/21/14	Billing		\$54.06	
07/29/14	07/29/14 10:30	Bill Calculated	05/07/14-07/10/14	0	0	\$90.90	\$90.90
SEWER	S	8.00	08/21/14	Billing		\$36.84	
WATER	W	8.00	08/21/14	Billing		\$54.06	
07/10/14	07/14/14 08:11	Meter Read	Water	503	8	\$0.00	\$0.00

Patrice Sutton

From: Todd Tubek <ttubek@icloud.com>
Sent: Tuesday, July 26, 2016 10:00 AM
To: Patrice Sutton
Cc: Susie Durning
Subject: Re: Account #0110629201-01

Hi Patrice,

Below is my letter I just put together really quickly, let me know if you need anything else.

Thanks,
Todd

The reason I am disputing my water bill amount of \$889.04 is for many reasons.

- since August 2014 when I moved into the home, I believe all of our bills have been under \$200... As a matter of fact, the latest bill was \$132.44!

- We had the village workers out on two different occasions, which they have checked every one of our toilets, they checked everywhere for a leak and they all agreed there is definitely no leak in our house.

I had the contractor that's been working on our house Check and I've also had a plumber check and they all said the same thing, no leak!

- also, when I was talking to the young lady on the phone in regards to this at the beginning she mentioned the sprinkler system, we do not have a sprinkler system nor was there ever one in our yard! We have a pool that sits near the front of the street which there is no water going to that since we moved in, nor has the pool been used.

Bottom line, in my opinion and many others there is no way that we went through this much water, is it possible that there was a malfunction with the meter?

This is why I want to come in and talk about this bill, it's not because I want to waste my time or yours, I just think this is ridiculous and we definitely did not use that water or have a leak!

Thanks,
Todd

Sent from my iPhone

> On Jul 25, 2016, at 5:07 PM, Todd Tubek <ttubek@icloud.com> wrote:
>
> Hi Patrice,
>
> Thanks for reminding me, it's been a really busy month for us. I did just send out whatever the last bill was, you should be getting that if not today or tomorrow.
>

> I will put together a quick letter tonight or tomorrow of the reasons of why we are disputing the bill besides the obvious.

>

> Thanks,

> Todd

>

>

> Sent from my iPhone

>

>> On Jul 25, 2016, at 4:33 PM, Patrice Sutton <psutton@libertyville.com> wrote:

>>

>> Good afternoon,

>>

>> I wanted to remind you that in order to be placed on the agenda of the Water and Sewer Committee on August 9, I do need a letter or email stating why you are challenging the water/sewer bill by the end of this week, July 29.

>>

>> I also wanted to remind you that, while the disputed portion of your bill is not going to accumulate penalties while we go through this process, we do still expect you to pay the current portion of your bill.

>>

>> Please let me know if you need any other information from me or have any questions.

>>

>> Thanks, Patrice

>>

>> Patrice Sutton

>> Director of Finance

>> 118 West Cook Avenue

>> Libertyville, IL 60048

>> 847-918-2102

>>

>>

>>

>> -----Original Message-----

>> From: Todd Tubek [<mailto:ttubek@icloud.com>]

>> Sent: Friday, June 24, 2016 11:32 AM

>> To: Patrice Sutton

>> Subject: Re: Account #0110629201-01

>>

>> That works for me, I'll be there. I appreciate you helping me out here, have a great weekend!

>>

>> Todd

>>

>> Sent from my iPhone

>>

>>> On Jun 24, 2016, at 11:18 AM, Patrice Sutton <psutton@libertyville.com> wrote:

>>>

>>> Hello! The Water & Sewer Committee meets monthly on the 2nd Tuesday. So the August meeting is scheduled for August 9 at 7 p.m. Please let me know if that works for you.

>>>

>>> Thanks, Patrice

>>>

>>> -----Original Message-----

>>> From: Todd Tubek [<mailto:ttubek@icloud.com>]

>>> Sent: Wednesday, June 22, 2016 3:41 PM

>>> To: Patrice Sutton

>>> Subject: Account #0110629201-01

>>>

>>> Hi Patrice,

>>>

>>> Thanks for taking the time with me yesterday in regards to setting up a hearing for my water bill concern. As I mentioned I did have professional contractors also confirm there was no leaks during this..

>>>

>>> I'd really like to be present myself and I will not be able to make the July 12th meeting, but I would really like to come in for the August Meeting and I don't remember the exact date you said.

>>>

>>> Thanks again,

>>> Todd

>>>

>>> 847 612-6467

>>> 15192 W. Rockland Rd.

>>> Libertyville

>>>

>>> Sent from my iPhone

History Register

Wednesday, July 27, 2016

1/5

Account #	Service Address	Customer Name	Balance Due
Posted Created	Trx Info	Meter Read Usage	Amount Balance
Billing Item	Rate Name Billed Usq Due Date	Transaction Type	
0110629201-01	15192 W ROCKLAND RD	TUBEK, TODD	\$987.54
07/25/16 07/25/16 02:17	Penalty	0 0	\$13.24 \$987.54
SEWER	Default Pena 0.00 07/25/16	Penalty	\$5.91
WATER	Default Pena 0.00 07/25/16	Penalty	\$7.33
07/05/16 07/05/16 11:31	Penalty Reversa WAIVED DISPUTE	0 0	-\$47.18 \$974.30
SEWER	Default Pena 0.00 05/26/16	Penalty	-\$33.12
WATER	Default Pena 0.00 05/26/16	Penalty	-\$14.06
06/27/16 06/27/16 11:06	Bill Calculated 04/01/16-06/03/16	0 0	\$132.44 \$1,021.48
SEWER	S 11.00 07/21/16	Billing	\$59.14
WATER	W 11.00 07/21/16	Billing	\$73.30
06/03/16 06/13/16 12:33	Meter Read Water	135 11	\$0.00 \$889.04
05/26/16 05/26/16 09:18	Penalty	0 0	\$47.18 \$889.04
SEWER	Default Pena 0.00 05/26/16	Penalty	\$33.12
WATER	Default Pena 0.00 05/26/16	Penalty	\$14.06
04/29/16 04/29/16 03:19	Payment Posted R16-192879	0 0	\$370.06 \$841.86
WATER	W 0.00 05/21/16	Billing	\$370.06
04/28/16 04/28/16 09:59	Bill Calculated 02/01/16-04/01/16	0 0	\$841.86 \$1,211.92
SEWER	S 79.00 05/21/16	Billing	\$331.17
WATER	W 79.00 05/21/16	Billing	\$510.69
04/01/16 04/04/16 02:26	Meter Read Water	124 79	\$0.00 \$370.06
03/25/16 03/25/16 01:46	Penalty	0 0	\$33.64 \$370.06
SEWER	Default Pena 0.00 03/25/16	Penalty	\$13.29
WATER	Default Pena 0.00 03/25/16	Penalty	\$20.35
02/26/16 02/26/16 09:52	Bill Calculated 12/07/15-02/01/16	0 0	\$336.42 \$336.42
SEWER	S 31.00 03/21/16	Billing	\$132.93
WATER	W 31.00 03/21/16	Billing	\$203.49
02/19/16 02/19/16 04:42	Payment Posted R16-185179	0 0	\$207.31 \$0.00
SEWER	S 0.00 11/21/15	Billing	\$21.42
SEWER	Default Pena 0.00 11/25/15	Penalty	\$2.14
SEWER	S 0.00 01/21/16	Billing	\$54.46
SEWER	Default Pena 0.00 01/25/16	Penalty	\$5.45
WATER	W 0.00 11/21/15	Billing	\$30.69
WATER	Default Pena 0.00 11/25/15	Penalty	\$3.07
WATER	W 0.00 01/21/16	Billing	\$81.89
WATER	Default Pena 0.00 01/25/16	Penalty	\$8.19
02/01/16 02/02/16 02:15	Meter Read Water	45 31	\$0.00 \$207.31
01/25/16 01/25/16 02:05	Penalty	0 0	\$13.64 \$207.31

Account #	Service Address	Customer Name	Balance Due				
Posted	Created	Trx Info	Item Name	Meter Read	Usage	Amount	Balance
Billing Item	Rate Name	Billed	Usg Due Date	Transaction	Type		
SEWER	Default Pena	0.00	01/25/16	Penalty		\$5.45	
WATER	Default Pena	0.00	01/25/16	Penalty		\$8.19	
12/29/15	12/29/15 08:53	Bill Calculated	08/03/15-12/07/15	0	0	\$136.35	\$193.67
SEWER	S	12.00	01/21/16	Billing		\$54.46	
WATER	W	12.00	01/21/16	Billing		\$81.89	
12/07/15	12/10/15 10:16	Meter Read	Water	14	14	\$0.00	\$57.32
11/25/15	11/25/15 03:04	Penalty		0	0	\$5.21	\$57.32
SEWER	Default Pena	0.00	11/25/15	Penalty		\$2.14	
WATER	Default Pena	0.00	11/25/15	Penalty		\$3.07	
10/28/15	10/28/15 11:54	Bill Calculated	09/01/15-10/31/15	0	0	\$52.11	\$52.11
SEWER	S	1.00	11/21/15	Billing		\$21.42	
WATER	W	1.00	11/21/15	Billing		\$30.69	
10/24/15	10/24/15 03:00	Payment Posted	R15-170982	0	0	\$114.64	\$0.00
SEWER	S	0.00	07/21/15	Billing		\$21.42	
SEWER	Default Pena	0.00	07/24/15	Penalty		\$2.14	
SEWER	S	0.00	09/21/15	Billing		\$21.42	
SEWER	Default Pena	0.00	09/25/15	Penalty		\$2.14	
WATER	W	0.00	07/21/15	Billing		\$30.69	
WATER	Default Pena	0.00	07/24/15	Penalty		\$3.07	
WATER	W	0.00	09/21/15	Billing		\$30.69	
WATER	Default Pena	0.00	09/25/15	Penalty		\$3.07	
10/22/15	10/27/15 02:49	Meter Read-Init	Water	0	0	\$0.00	\$114.64
10/22/15	10/27/15 02:49	Meter Change	Water	325	-2	\$0.00	\$114.64
09/25/15	09/25/15 02:41	Penalty		0	0	\$5.21	\$114.64
SEWER	Default Pena	0.00	09/25/15	Penalty		\$2.14	
WATER	Default Pena	0.00	09/25/15	Penalty		\$3.07	
08/25/15	08/25/15 09:28	Bill Calculated	06/17/15-08/03/15	0	0	\$52.11	\$109.43
SEWER	S	1.00	09/21/15	Billing		\$21.42	
WATER	W	1.00	09/21/15	Billing		\$30.69	
08/03/15	08/19/15 04:08	Meter Read	Water	327	1	\$0.00	\$57.32
07/24/15	07/24/15 02:11	Penalty		0	0	\$5.21	\$57.32
SEWER	Default Pena	0.00	07/24/15	Penalty		\$2.14	
WATER	Default Pena	0.00	07/24/15	Penalty		\$3.07	
06/24/15	06/24/15 09:39	Bill Calculated	04/03/15-06/17/15	0	0	\$52.11	\$52.11
SEWER	S	1.00	07/21/15	Billing		\$21.42	
WATER	W	1.00	07/21/15	Billing		\$30.69	
06/18/15	06/18/15 03:45	Payment Posted	R15-155444	0	0	\$110.66	\$0.00
SEWER	S	0.00	03/21/15	Billing		\$20.80	
SEWER	Default Pena	0.00	03/26/15	Penalty		\$2.08	
SEWER	S	0.00	05/21/15	Billing		\$20.80	
SEWER	Default Pena	0.00	05/26/15	Penalty		\$2.08	

Account #	Service Address	Customer Name	Balance Due				
Posted	Created	Trx Info	Item Name	Meter Read	Usage	Amount	Balance
Billing Item	Rate Name	Billed Usgr Due Date	Transaction Type				
WATER	W	0.00	03/21/15	Billing		\$29.50	
WATER	Default Pena	0.00	03/26/15	Penalty		\$2.95	
WATER	W	0.00	05/21/15	Billing		\$29.50	
WATER	Default Pena	0.00	05/26/15	Penalty		\$2.95	
06/17/15	06/19/15 04:43	Meter Read	Water	326	1	\$0.00	\$110.66
05/26/15	05/26/15 04:49	Penalty		0	0	\$5.03	\$110.66
SEWER	Default Pena	0.00	05/26/15	Penalty		\$2.08	
WATER	Default Pena	0.00	05/26/15	Penalty		\$2.95	
04/29/15	04/29/15 08:53	Bill Calculated	02/09/15-04/03/15	0	0	\$50.30	\$105.63
SEWER	S	2.00	05/21/15	Billing		\$20.80	
WATER	W	2.00	05/21/15	Billing		\$29.50	
04/03/15	04/06/15 08:06	Meter Read	Water	325	2	\$0.00	\$55.33
03/26/15	03/26/15 01:57	Penalty		0	0	\$5.03	\$55.33
SEWER	Default Pena	0.00	03/26/15	Penalty		\$2.08	
WATER	Default Pena	0.00	03/26/15	Penalty		\$2.95	
02/25/15	02/25/15 10:35	Bill Calculated	12/02/14-02/09/15	0	0	\$50.30	\$50.30
SEWER	S	2.00	03/21/15	Billing		\$20.80	
WATER	W	2.00	03/21/15	Billing		\$29.50	
02/09/15	02/09/15 03:02	Meter Read	Water	323	2	\$0.00	\$0.00
01/09/15	01/09/15 01:37	Payment Posted	R15-135880	0	0	\$105.63	\$0.00
SEWER	S	0.00	11/21/14	Billing		\$20.80	
SEWER	Default Pena	0.00	11/25/14	Penalty		\$2.08	
SEWER	S	0.00	01/21/15	Billing		\$20.80	
WATER	W	0.00	11/21/14	Billing		\$29.50	
WATER	Default Pena	0.00	11/25/14	Penalty		\$2.95	
WATER	W	0.00	01/21/15	Billing		\$29.50	
12/29/14	12/29/14 11:20	Bill Calculated	10/06/14-12/02/14	0	0	\$50.30	\$105.63
SEWER	S	1.00	01/21/15	Billing		\$20.80	
WATER	W	1.00	01/21/15	Billing		\$29.50	
12/02/14	12/02/14 09:51	Meter Read	Water	321	1	\$0.00	\$55.33
11/25/14	11/25/14 02:47	Penalty		0	0	\$5.03	\$55.33
SEWER	Default Pena	0.00	11/25/14	Penalty		\$2.08	
WATER	Default Pena	0.00	11/25/14	Penalty		\$2.95	
10/27/14	10/27/14 01:55	Bill Calculated	08/04/14-10/06/14	0	0	\$50.30	\$50.30
SEWER	S	1.00	11/21/14	Billing		\$20.80	
WATER	W	1.00	11/21/14	Billing		\$29.50	
10/13/14	10/13/14 09:42	Payment Posted	R14-124611	0	0	\$47.86	\$0.00
SEWER	S	0.00	09/21/14	Billing		\$19.79	
WATER	W	0.00	09/21/14	Billing		\$28.07	
10/06/14	10/06/14 02:44	Meter Read	Water	320	1	\$0.00	\$47.86

Account #	Service Address	Customer Name	Balance Due				
Posted	Created	Trx Info	Item Name	Meter Read	Usage	Amount	Balance
Billing Item	Rate Name	Billed Usg Due Date	Transaction Type				
09/30/14	09/30/14 02:18	Penalty Reversa	WAIVED	0	0	-\$4.79	\$47.86
SEWER	Default Pena	0.00	09/25/14	Penalty		-\$1.98	
WATER	Default Pena	0.00	09/25/14	Penalty		-\$2.81	
09/25/14	09/25/14 02:22	Penalty		0	0	\$4.79	\$52.65
SEWER	Default Pena	0.00	09/25/14	Penalty		\$1.98	
WATER	Default Pena	0.00	09/25/14	Penalty		\$2.81	
08/26/14	08/26/14 01:29	Bill Calculated	07/01/14-08/04/14	0	0	\$47.86	\$47.86
SEWER	S	0.00	09/21/14	Billing		\$19.79	
WATER	W	0.00	09/21/14	Billing		\$28.07	
08/04/14	08/12/14 11:33	Meter Read	Water	319	0	\$0.00	\$0.00
07/01/14	07/03/14 10:15	Meter Read-Init	Water	319	0	\$0.00	\$0.00

Patrice Sutton

From: Jason Newman <jnewman@mtcus.com>
Sent: Monday, August 01, 2016 10:51 AM
To: Patrice Sutton
Subject: Water dispute

Hello I would like to dispute my water bill at 617 Hampton terrace.

No one lived in the house for several months and almost no water was used. I believe there was a mistake. Could you please advise on helping resolve this?

Thank you,

Jason Newman

History Register

Wednesday, July 27, 2016

1/4

Account #	Service Address	Customer Name		Balance Due			
Posted	Created	Trx Info	Item Name	Meter Read	Usage	Amount	Balance
Billing Item	Rate Name	Billed	Usg Due Date	Transaction	Type		
0110623900-03	617 HAMPTON TER			NEWMAN, JASON			\$619.93
07/27/16	07/27/16 01:34	Bill Calculated	06/02/16-07/15/16	0	0	\$0.00	\$619.93
SEWER	S	0.00	08/10/16	Billing		\$0.00	
WATER	W	0.00	08/10/16	Billing		\$0.00	
07/27/16	07/27/16 01:09	Penalty Reversa	WAIVED DISPUTE	0	0	-\$61.99	\$619.93
SEWER	Default Pena	0.00	07/25/16	Penalty		-\$25.10	
WATER	Default Pena	0.00	07/25/16	Penalty		-\$36.89	
07/27/16	07/27/16 11:11	Final Processed	Final Processed	0	0	\$0.00	\$681.92
07/25/16	07/25/16 02:16	Penalty		0	0	\$61.99	\$681.92
SEWER	Default Pena	0.00	07/25/16	Penalty		\$25.10	
WATER	Default Pena	0.00	07/25/16	Penalty		\$36.89	
07/15/16	07/27/16 11:11	Meter Read	Water	161	0	\$0.00	\$619.93
06/27/16	06/27/16 11:02	Bill Calculated	04/01/16-06/02/16	0	0	\$619.93	\$619.93
SEWER	S	52.00	07/21/16	Billing		\$251.02	
WATER	W	52.00	07/21/16	Billing		\$368.91	
06/02/16	06/13/16 12:32	Meter Read	Water	161	52	\$0.00	\$0.00
05/20/16	05/20/16 01:43	Payment Posted	R16-195555	0	0	\$52.11	\$0.00
SEWER	S	0.00	05/21/16	Billing		\$21.42	
WATER	W	0.00	05/21/16	Billing		\$30.69	
04/28/16	04/28/16 09:56	Bill Calculated	02/02/16-04/01/16	0	0	\$52.11	\$52.11
SEWER	S	1.00	05/21/16	Billing		\$21.42	
WATER	W	1.00	05/21/16	Billing		\$30.69	
04/01/16	04/04/16 02:26	Meter Read	Water	109	1	\$0.00	\$0.00
03/31/16	03/31/16 10:34	Payment Posted	R16-189261	0	0	\$57.32	\$0.00
SEWER	S	0.00	03/21/16	Billing		\$21.42	
SEWER	Default Pena	0.00	03/25/16	Penalty		\$2.14	
WATER	W	0.00	03/21/16	Billing		\$30.69	
WATER	Default Pena	0.00	03/25/16	Penalty		\$3.07	
03/25/16	03/25/16 01:45	Penalty		0	0	\$5.21	\$57.32
SEWER	Default Pena	0.00	03/25/16	Penalty		\$2.14	
WATER	Default Pena	0.00	03/25/16	Penalty		\$3.07	
02/26/16	02/26/16 09:49	Bill Calculated	12/07/15-02/02/16	0	0	\$52.11	\$52.11
SEWER	S	1.00	03/21/16	Billing		\$21.42	
WATER	W	1.00	03/21/16	Billing		\$30.69	
02/02/16	02/02/16 02:14	Meter Read	Water	108	1	\$0.00	\$0.00
01/21/16	01/21/16 10:38	Payment Posted	R16-181511	0	0	\$52.11	\$0.00

Account #	Service Address	Customer Name	Balance Due				
Posted	Trx Info	Meter Read	Amount				
Created	Item Name	Usage	Balance				
Billing Item	Rate Name	Billed Usgr Due Date	Transaction Type				
SEWER	S	0.00	01/21/16 Billing	\$21.42			
WATER	W	0.00	01/21/16 Billing	\$30.69			
12/29/15	12/29/15 08:50	Bill Calculated 10/06/15-12/07/15	0	0	\$52.11	\$52.11	
SEWER	S	1.00	01/21/16 Billing	\$21.42			
WATER	W	1.00	01/21/16 Billing	\$30.69			
12/07/15	12/10/15 10:15	Meter Read	Water	107	1	\$0.00	\$0.00
11/23/15	11/23/15 09:46	Payment Posted R15-174220	0	0	\$157.01	\$0.00	
SEWER	S	0.00	11/21/15 Billing	\$62.72			
WATER	W	0.00	11/21/15 Billing	\$94.29			
10/28/15	10/28/15 11:52	Credit Transfer	0	0	\$0.00	\$157.01	
SEWER	S	0.00	09/21/15 Billing	\$0.13			
WATER	W	0.00	09/21/15 Billing	\$0.27			
WATER	W	0.00	11/21/15 Billing	-\$0.40			
10/28/15	10/28/15 11:52	Bill Calculated 08/03/15-10/06/15	0	0	\$157.41	\$157.01	
SEWER	S	14.00	11/21/15 Billing	\$62.72			
WATER	W	14.00	11/21/15 Billing	\$94.69			
10/06/15	10/07/15 01:32	Meter Read	Water	106	14	\$0.00	(\$0.40)
09/14/15	09/14/15 01:22	Payment Posted R15-165322	0	0	\$244.73	(\$0.40)	
SEWER	S	0.00	09/21/15 Billing	\$79.37			
WATER	W	0.00	09/21/15 Billing	\$165.36			
08/25/15	08/25/15 09:25	Bill Calculated 06/02/15-08/03/15	0	0	\$244.33	\$244.33	
SEWER	S	18.00	09/21/15 Billing	\$79.24			
WATER	W	25.00	09/21/15 Billing	\$165.09			
08/03/15	08/05/15 01:51	Meter Read	Water	92	25	\$0.00	\$0.00
07/08/15	07/08/15 02:38	Payment Posted R15-157260	0	0	\$157.41	\$0.00	
SEWER	S	0.00	07/21/15 Billing	\$62.72			
WATER	W	0.00	07/21/15 Billing	\$94.69			
06/24/15	06/24/15 09:36	Bill Calculated 04/03/15-06/02/15	0	0	\$157.41	\$157.41	
SEWER	S	14.00	07/21/15 Billing	\$62.72			
WATER	W	14.00	07/21/15 Billing	\$94.69			
06/02/15	06/03/15 02:47	Meter Read	Water	67	14	\$0.00	\$0.00
05/08/15	05/08/15 02:06	Payment Posted R15-149927	0	0	\$101.05	\$0.00	
SEWER	S	0.00	05/21/15 Billing	\$40.85			
WATER	W	0.00	05/21/15 Billing	\$60.20			
04/29/15	04/29/15 08:50	Bill Calculated 02/09/15-04/03/15	0	0	\$101.05	\$101.05	
SEWER	S	9.00	05/21/15 Billing	\$40.85			
WATER	W	9.00	05/21/15 Billing	\$60.20			
04/03/15	04/06/15 08:05	Meter Read	Water	53	9	\$0.00	\$0.00

Account #	Service Address	Customer Name			Balance Due		
Posted	Created	Trx Info	Item Name	Meter Read	Usage	Amount	Balance
Billing Item	Rate Name	Billed	Usg Due Date	Transaction	Type		
03/04/15	03/04/15 11:17	Payment Posted	R15-142289	0	0	\$151.80	\$0.00
SEWER	S	0.00	03/21/15	Billing		\$60.90	
WATER	W	0.00	03/21/15	Billing		\$90.90	
02/25/15	02/25/15 10:32	Bill Calculated	12/01/14-02/09/15	0	0	\$151.80	\$151.80
SEWER	S	14.00	03/21/15	Billing		\$60.90	
WATER	W	14.00	03/21/15	Billing		\$90.90	
02/09/15	02/09/15 03:01	Meter Read	Water	44	14	\$0.00	\$0.00
01/05/15	01/05/15 10:01	Payment Posted	R15-135265	0	0	\$273.60	\$0.00
SEWER	S	0.00	01/21/15	Billing		\$109.02	
WATER	W	0.00	01/21/15	Billing		\$164.58	
12/29/14	12/29/14 11:16	Bill Calculated	10/03/14-12/01/14	0	0	\$273.60	\$273.60
SEWER	S	26.00	01/21/15	Billing		\$109.02	
WATER	W	26.00	01/21/15	Billing		\$164.58	
12/01/14	12/02/14 09:50	Meter Read	Water	30	26	\$0.00	\$0.00
11/12/14	11/12/14 01:49	Payment Posted	R14-128833	0	0	\$50.30	\$0.00
SEWER	S	0.00	11/21/14	Billing		\$20.80	
WATER	W	0.00	11/21/14	Billing		\$29.50	
10/27/14	10/27/14 01:53	Bill Calculated	08/12/14-10/03/14	0	0	\$50.30	\$50.30
SEWER	S	4.00	11/21/14	Billing		\$20.80	
WATER	W	4.00	11/21/14	Billing		\$29.50	
10/03/14	10/06/14 02:43	Meter Read	Water	4	4	\$0.00	\$0.00
09/18/14	09/22/14 04:31	Meter Read-Init	Water	0	0	\$0.00	\$0.00
09/18/14	09/22/14 04:31	Meter Head Chan	Water	3	0	\$0.00	\$0.00
09/04/14	09/04/14 03:00	Payment Posted	R14-120641	0	0	\$50.30	\$0.00
SEWER	S	0.00	09/21/14	Billing		\$20.80	
WATER	W	0.00	09/21/14	Billing		\$29.50	
08/26/14	08/26/14 01:25	Bill Calculated	06/04/14-08/12/14	0	0	\$50.30	\$50.30
SEWER	S	0.00	09/21/14	Billing		\$20.80	
WATER	W	0.00	09/21/14	Billing		\$29.50	
08/12/14	08/15/14 03:16	Meter Read	Water	3	0	\$0.00	\$0.00
07/07/14	07/07/14 01:40	Payment Posted	R14-113421	0	0	\$50.30	\$0.00
SEWER	S	0.00	07/21/14	Billing		\$20.80	
WATER	W	0.00	07/21/14	Billing		\$29.50	

Private Lead Water Service Lines Survey

Municipality	1. Are there currently private lead service lines in your municipality?	2a. How many addresses in your municipality are estimated to have lead water service lines?	2b. Does your municipality inspect water services to determine whether they are lead at the request of residents?	2c. Does your municipality make available a list of plumbers that frequently work in the local area to assist and encourage residents to have water services privately inspected to determine whether the service is a lead pipe?	3. Has your municipality previously fully funded or partially funded private water service line replacements?	4. Is your municipality considering fully funding or partially funding private lead water service line replacements? were or will be:	5a. Lead service line replacements were or will be:	5b. The source of the public funds was or is:
Barrington	Yes.	Approximately ~ 300 to 400.	Yes.	Yes.	No.	No.		
Deerfield	Yes.	600 estimated.	Yes.	No.	No.	Yes.		
Evanston	Yes.	9,000	Yes.	No.	Yes.	Yes.	Partially publicly funded.	Completely funded by municipality.
Glencoe	Yes.	600 Lead, 100 Lead & Copper. Approximately 4,000.	No. Look up house records on file to determine if lead or copper.	Yes.	No.	No.		
Glenview	Yes.		No.	Not at this time.	No.	Not at this time.		
Grayslake	Yes.	300-400	No.	No.	No.	Yes.	Partially publicly funded.	Completely funded by municipality.

Private Lead Water Service Lines Survey

Municipality	1. Are there currently private lead service lines in your municipality?	2a. How many addresses in your municipality are estimated to have lead water service lines?	2b. Does your municipality inspect water services to determine whether they are lead at the request of residents?	2c. Does your municipality make available a list of plumbers that frequently work in the local area to assist and encourage residents to have water services privately inspected to determine whether the service is a lead pipe?	3. Has your municipality previously fully funded or partially funded private lead water service line replacements?	4. Is your municipality considering fully funding or partially funding private lead water service line replacements? were or will be:	5a. Lead service line replacements were or will be:	5b. The source of the public funds was or is:
Hoffman Estates	No.				No.	No.		
Kenilworth	Yes.	Unknown. We are currently reviewing old permit files in an attempt to obtain a rough estimate.	No. We have created a "how to" sheet for residents so they can check their own.	Yes.	No.	No. We have funded replacement where major construction activity necessitates replacement (b-box to main).		
Lake Forest	Yes.	Approximately 300.	Yes.	No.	No.	No.		
Libertyville	Yes.	Approximately 350.	Yes.	Yes.	No.	No.		We do waive connection fees up to 1-inch.
Lincolnshire	No.		Yes.					
Morton Grove	Yes.	4,000	Yes.	No.	No.	No.		

Municipality	1. Are there currently private lead service lines in your municipality?	2a. How many addresses in your municipality are estimated to have lead water service lines?	2b. Does your municipality inspect water services to determine whether they are lead at the request of residents?	2c. Does your municipality make available a list of plumbers that frequently work in the local area to assist and encourage residents to have water services privately inspected to determine whether the service is a lead pipe?	3. Has your municipality previously fully funded or partially funded private lead water service line replacements?	4. Is your municipality considering fully funding or partially funding private lead water service line replacements? were or will be:	5a. Lead service line replacements were or will be:	5b. The source of the public funds was or is:
Palatine	Yes.	Identified	No.	No.	No.	No, not at this time.		
Park Ridge	Yes.	approximately 217. 40% best guess.	Yes.	No.	No.	No.		
Prospect Heights	Unknown.		No.	Yes.	No.	No.		
Rolling Meadows	No.				No.	No.		
Schaumburg	No.				No.	No.		
Streamwood	No.				No.	No.		
Wheeling	Yes.	127 - Approximately.	No.	No.	No.	No.		
Winnetka	Yes.	1,761	Yes.	No.	No.	No.		

Municipality	5c. If lead service line replacements were or are fully funded or partially funded by the municipality, the funding supports: below:	5d. Please provide further details regarding private lead service line replacement?	6. Has or will your municipality provide residents with information and resources regarding private lead service line replacement?	6a. If you responded 'Yes' to Question No. 6, please attach the information sheets or brochures or provide a link to the information on your municipality's website.	7. Would your municipality consider approaching licensed plumbers to request per unit pricing for private lead service line replacements?	8. Would your municipality consider jointly bidding with other municipalities for competitive pricing for private lead service line replacements?	9. What material(s) used for private service lines in your municipality?	General Comments
Barrington		We replace lead services lines if we are repairing a service line leak on our side.	Yes. On Villages Website.	www.barrington-il.gov	No.	Not sure.	Copper.	
Deerfield	Other.	If the property owner wants to replace the lead service line, they must replace the portion from the meter to the shut off valve in the parkway and then the City will replace the portion from the water main to the B-Box or meter pit.	Yes.		Yes.	Yes.	Copper.	
Evanston			Yes.	http://www.villageofglencoe.org/departments/public_works/waterinfo.asp	Yes.	Yes.	Copper.	Resident responsible for service line from water main to water meter. The Village does waive the permit fee for water service line replacement.
Glencoe			Yes.	X	Yes.	Yes.	Copper.	
Glenview			Not at this time.		Yes.	Yes.	Copper	
Grayslake	The portion of the lead service line extending from the B-Box or meter pit to the water meter.		Yes.	See attached.			Copper, Iron.	N/A.

Private Lead Water Service Lines Survey

<p>5c. If lead service line replacements were or are fully funded or partially funded by the municipality, the funding supports: below:</p>	<p>5d. Please provide further details regarding private lead service line replacement?</p>	<p>6a. If you responded 'Yes' to Question No. 6, please attach the information sheets or brochures or provide a link to the information on your municipalities website.</p>	<p>6. Has or will your municipality provide residents with information and resources regarding private lead service line replacement?</p>	<p>7. Would your municipality consider approaching licensed plumbers to request per unit pricing for private lead service line replacements?</p>	<p>8. Would your municipality consider jointly bidding with other municipalities for competitive pricing are permitted to be used for private service lines in your municipality?</p>	<p>9. What material(s) are currently used for private service lines in your municipality?</p>	<p>General Comments</p>
<p>Hoffman Estates</p>	<p>Yes.</p>	<p>The Village is currently reviewing informational materials for residents.</p>	<p>No.</p>	<p>No.</p>	<p>Copper, Iron.</p>	<p>joint-bidding opportunities, and working with residents to address private service lines in the future, but we are currently not participating in those practices.</p>	
<p>Kenilworth Lake Forest</p>	<p>Only the portion of the lead service line extending from the water main to the B-Box or meter pit.</p>	<p>See attached.</p>	<p>Yes. Yes.</p>	<p>Yes. Yes.</p>	<p>Copper. Copper.</p>	<p>Resident demand for line replacement has not been very strong - not nearly as much as expected. We have also considered lowering permit fees for replacements as an additional incentive.</p>	
<p>Libertyville Lincolnshire</p>	<p>Yes.</p>	<p>See attached.</p>	<p>Yes.</p>	<p>Yes.</p>	<p>Copper.</p>	<p>We do replace lead water services encountered during our annual replacement programs with Type "K" copper between the main and B-box.</p>	
<p>Morton Grove</p>	<p>Yes.</p>	<p>No.</p>	<p>No.</p>	<p>No.</p>	<p>Copper.</p>	<p>In the future all lead lines should be removed. The challenge is funding for removal and the fact that most communities control the service to the B-box with the resident responsible from the B-box to the meter.</p>	

Municipality	5c. If lead service line replacements were or are fully funded or partially funded by the municipality, the funding supports: below:	6. Has or will your municipality provide residents with information and resources regarding private lead service line replacement?	6a. If you responded 'Yes' to Question No. 6, please attach the information sheets or brochures or provide a link to the information on your municipalities website.	7. Would your municipality consider approaching licensed plumbers to request per unit pricing for private lead service line replacements?	8. Would your municipality consider jointly bidding with other municipalities for competitive pricing for private lead service line replacements?	9. What material(s) are permitted to be used for private service lines in your municipality?	General Comments we are in the process of completing a water meter conversion project in Palatine. Part of the scope was obtaining data on the water service type to each property.
Palatine		Not, not at this time.		No, not at this time.	Yes.	Copper, Iron.	
Park Ridge		No.		No.	No.	Copper.	
Prospect Heights		No.		No.	No.	Copper.	
Rolling Meadows						Copper up to 2" - Ductile Iron 3" and larger.	
Schaumburg							
Streamwood		No.		No.	No.	Copper.	
Wheeling		Yes.	The information sheet and methods of distribution are currently being developed.	No.	Yes.	Copper.	
Winnetka		Yes.	note on website for resources to check water and actions that can be taken to reduce risk of lead in water, but do not list specific contractors.	No.	No.	Copper.	